

WE ARE HERE TO HELP APPRENTICES BEE WHAT THEY WANT TO BEE

Healthcare Support Worker Apprenticeship

For more information on this apprenticeship standard, visit the [Institute for Apprenticeships](https://www.institute-for-apprenticeships.org.uk/).

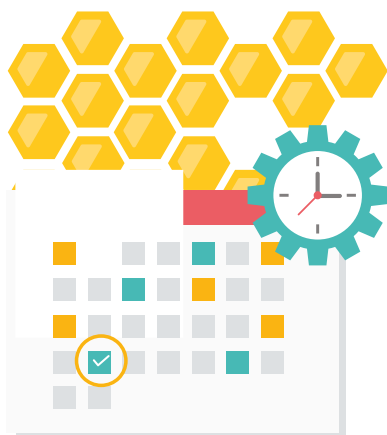
1 The Apprenticeship

Healthcare Support Workers are on the front lines providing high quality and compassionate care to patients. They are vital in maintaining the day-to-day operations of the institutions they work in and continuously maintain the healthcare of people they watch over. Their extensive medical knowledge is buttressed by softer skills in health intervention, person centred care and support, basic life support, physiological measurements, personal and people development and safeguarding. All Healthcare Support Workers must also embody the correct values, knowledge, skills and behaviours in order to be successful in their position. TQUK's rigorous assessment practices will bring out these values your apprentices, and those that come out the other end will be valuable and productive members of your team.

Funding Band: 4*

Duration: 12-18 months

Level: 2



2 Initial Assessment Plan

The apprentice is required to complete an induction which is based on the 15 standards of the Care Certificate. Apprentices will then complete a Level 2 qualification of the employer's choice relating to their role along with the Care Certificate. Apprentices will also need to complete a self assessment element in the last month of their apprenticeship.

3 On-the-job and Off-the-job training

This is where all the apprentice's training and development takes place. They will be busy making sure they have packed all the essential items to complete their journey. This may include a qualification if it is identified as a requirement in the standard.

Formative assessment of skills, knowledge and behaviours is required in the delivery of the standard and this will be outlined in the assessment plan. Mathematics and English are required (level varies according to the standard).



4 Gateway

In order to enter into this phase, the apprentice will need to have passed all the relevant knowledge, skill and behaviour criteria as set out in the apprenticeship standard. It will be the employer's decision to place an apprentice through End-Point Assessment.

In order to pass, the apprentice must have achieved:

- Level 2 qualification of the employer's choice
 - Care Certificate
 - Evidence of the relevant behaviours
 - Level 1 in Mathematics and English, attempt level 2 English and Mathematics
 - Undertaken self assessment
- If all the above has been completed, employers can feel confident that they are putting forward apprentices who are in the best shape to pass their End-Point Assessment.



5 End-Point Assessment

The synoptic End-Point Assessment will consist of **three** equally-weighted components. In order to pass the apprenticeship, the apprentice is required to pass each component.



Knowledge Test	Observation of Practice	Evidence Portfolio and Interview
<p>Apprentices will be presented with 60 equally weighted multiple choice questions that cover all knowledge requirements of the standard. The test will take 1 hour.</p> <p>Distinction (50+ correct answers)</p> <p>Merit (40-49 correct answers)</p> <p>Pass (30-39 correct answers)</p>	<p>The independent assessor spends a minimum of 90 minutes observing the apprentice during the course of their normal work in their normal place of work.</p> <p>The practical observation is ungraded above a Pass by the independent assessor.</p>	<p>Apprentices collect evidence for the portfolio in final 3 months. The portfolio must contain reflective accounts completed by the apprentice which demonstrate their learning and application of knowledge in practice, their values and behaviours. The final interview takes place between the independent assessor and the apprentice and lasts between 30 and 60 minutes.</p> <p>Portfolio and interview contents will be compared against the standard and will be assigned an appropriate grade: Distinction/Merit/Pass</p>

Grading

Once the three assessments are completed, you will be provided an overall grade for your apprenticeship, using the following Grading Table:

Observation of practice	Knowledge Test	Portfolio and Interview	Grade
Pass	Pass	Pass	Pass
		Merit	Pass
		Distinction	Merit
	Merit	Pass	Pass
		Merit	Merit
		Distinction	Merit
	Distinction	Pass	Merit
		Merit	Merit
		Distinction	Distinction



6

Completion and Certification

Once the assessor verifies the apprentice has successfully completed all End-Point Assessments, TQUK will initiate the certification process. Working with the Education & Skills Funding Agency, we will ensure the apprentice receives their certificate in recognition of completing their apprenticeship.

Progression: **Level 3 Senior Healthcare Support Worker**

7

Occupational competence

Working as part of a healthcare team to deliver quality and compassionate care to those in need is a rewarding career choice that provides excellent opportunities for advancement.

